

Reference Case Athens

Athens 2004: ACS leading the field



ACS¹ has executed an important order for fare collection equipment installed at stations of the Athens Suburban Railway in time for the Olympic Games 2004 and wins the first gold medal before the Olympic Games even start.

The stations on the railway line between Athens International Airport and the city centre are equipped with 64 Ticket Vending Machines and 113 Validators supplied by ACS and controlled by now ACS Arcos Terminal Management System. These self-service Ticket Vending Machines are also suitable for handicapped patrons. They initially issue the current

paper tickets, and are upgradeable to the contactless system planned for Athens.

ACS was awarded the contract based on the technical superiority of its equipment, and the customer's confidence in ACS' ability to complete the project in time for the Olympic Games, despite the extremely tight time frame.

“We awarded the contract to Ascom (now ACS) because we were convinced of Ascom's (now ACS) product, and their ability to complete the project against a very tight immovable deadline of the

Facts & Figures

- 64 Ticket Vending Machines
- 113 Ticket Validators
- Arcos Terminal Management System

Key for Success

The key for the success to winning this project was ACS' guarantee to match the challenging time schedule: the realization of the project within six month.

General Contractor

Joint venture between
J & P, Avax S. A., Empedos S. A.,
Eteth S. A., Alstom Transport S. A.
9 Frankokklisias St.
15125 Marousi
Greece

Transport Revenue Fare Collection

Reference Case Athens



commencement of the Summer Olympic Games in Athens”, said Aristides Mameletzis, General Manager of Alstom Greece. And he further points out: “I am glad that we have made the right decision by choosing Ascom (now ACS), they were not the cheapest in price but we are convinced that the quality and reliability would more than compensate for the higher price we had to pay.”

And Ioannis Protopapas, Director of the Railways Systems Directorate in Ergose, Greece, added: “We welcomed the decision of Alstom, member of the joint venture J & P, Avax S. A, Empedos S.A., Eteth S. A., Alstom Transport S. A. which

constructs the Suburban Line SKA-Athens International Airport, to propose Ascom (now ACS) as the Fare Collection Systems supplier, since Ascom (now ACS) is a well established company with proven know-how in the area of Automatic Fare Collection Systems. Time-wise we expected that Ascom (now ACS) will meet the difficult milestones of the project with the precision of a Swiss watch. And Ascom (now ACS) has completely fulfilled our expectations.”

The TVMs are ready for packing and shipment in the manufacturing plant after successful Factory Acceptance Testing.

“I am glad that we have made the right decision by choosing Ascom (now ACS).”

“We were convinced of Ascom’s (now ACS) product, and their ability to complete the project against a very tight immovable deadline of the commencement of the Summer Olympic Games in Athens”



The Milestones of this Project

Contract Date: 1 March, 2004
Factory Acceptance Test: 18 June, 2004
Delivery on site to SAT: 2 weeks
Date of Site Acceptance Test: 15 July, 2004
Start of Olympic Games: 13 August, 2004

¹ This project was executed by Ascom’s Transport Revenue Division. The Division was sold to Affiliated Computer Services, Inc. (ACS) in December 2005.

ACS Solutions Switzerland Ltd.
Frankenstrasse 70
CH-3018 Bern-Bümpliz
T: +41 31 999 61 11
F: +41 31 999 64 05
[www.acs-inc.com / tr](http://www.acs-inc.com/tr)